

Questions and answers – Replacement of heating pipes in Flemingsberg

1. Is it possible for me and my family to stay at home during the work to be carried out?

Yes. Only minor areas of your apartment will be occupied by our partner to carry out work. The rest of the apartment is not affected.

2. How does Huge avoid spreading the Corona virus?

Huge Bostäder and our partners strictly follow the recommendations made by the Swedish Health Authority (Folkhälsomyndigheten) to avoid spreading of the Corona virus. This means that our staff as well as the partners we work together with will stay at home if they are ill or have cold symptoms. Furthermore we make sure to wash our hands and keep the physical distance to each other and our tenants during the visit.

3. What should I do if I have Covid-19 at the scheduled date and time?

In order not to spread the Corona virus we do not visit tenants who are ill or who have cold symptoms. If you need to reschedule our appointment, please contact the Huge customer support on 08-502 360 10.

4. What should I do if I have symptoms of a cold at the scheduled date and time?

In order not to spread the Corona virus we do not visit tenants who are ill or who have cold symptoms. If you need to reschedule our appointment, please contact the Huge customer support on 08-502 360 10.

5. Do I need to leave my key in the tube every day during the project?

No you don't. We will install an electronic lock on the inside of your door. This lock is programmed to allow access only to authorized people during work hours: Monday – Friday 07.30-16.00.

However it is of utmost importance that you are at home or leave your key in the tube at the scheduled time and date for the installation of the electronic lock.

6. How are you going to prevent damage/dirt on my floor?

Your floors will be covered by paper. All the way from your front door.

7. Are you going to clean up every day in order to avoid dust from the work?

Yes, our partner will clean up after each day's work.

8. Are you going to use electricity in my apartment?

Yes. Our partner will use electricity in your apartment. Huge will cover this and deduct the amount on your rent when the project is completed.

9. Will there be noise?

Yes, to a certain extent. Unfortunately there might occur some noise when drilling holes for the pipes.

10. How do you calculate the power consumption?

There are ways to measure the power consumption of the equipment used by our partners.

11. Are you going to remove my parquet floor in order to drill the holes?

No, there is not need for that.

12. Are you going to do an inspection of walls and furniture prior to the project start?

Yes, we are going to inspect and take photos of all apartments before the project is kicked off.

13. Will Huge's partner use our toilet?

No.

14. For how long will the project last?

The work is scheduled to last for approximately 22 days in total. This does not mean work will be carried out in your apartment all of these 22 days. However this is the number of days we need access to your apartment.

15. Will I get a deduction on my rent during the time of the project?

No. This project is considered regular maintenance. Only a minor part of your apartment is affected by the project.